

Privacy Policy — Hifz Mobile App

Talhah Patelia Engineering Solutions (PTY) LTD

Last Updated: 12 January 2026

1. Introduction

Talhah Patelia Engineering Solutions (PTY) LTD (“we”, “us”, “our”) operates the **Hifz Mobile App** (“the App”). This Privacy Policy explains how we collect, use, store, and protect personal information when you use the App.

We are committed to handling personal information responsibly and in accordance with the **Protection of Personal Information Act, 2013 (POPIA)** in South Africa.

2. Information We Collect

We only collect information that is **provided within the App** by users or authorised staff. This may include:

Information provided by parents/guardians or users (where applicable):

- Names and surnames (e.g., parent/guardian and student)
- Contact details (e.g., phone number and/or email address)
- Student class or group information
- Notes or comments entered in the App

Information provided by teachers or authorised school staff:

- Student progress records (e.g., memorisation progress, targets, revisions)
- Attendance and educational records captured in the App
- Comments or feedback related to learning progress

We do not intentionally collect unnecessary personal information.

3. How We Use Information

We use the information collected only for purposes related to the App, including:

- Providing and operating the App’s features
- Recording and displaying student progress and related educational records
- Enabling authorised teachers and administrators to manage student information
- Communicating with users where required for App-related support
- Maintaining safety, security, and integrity of the App

4. Lawful Basis and Consent (POPIA)

Where required, we process personal information based on:

- **Consent** provided by the user/school/parent or guardian (as applicable), and/or
- **Legitimate educational/operational purposes** required to provide the service.

5. Data Sharing and Access

We do **not sell** personal information.

Access to information is limited to:

- The user who provided the information (where applicable), and/or
- **Authorised teachers/administrators** who have access through the App for legitimate school/educational use, and/or
- Service providers involved in hosting/storage (only to the extent necessary to operate the App securely).

6. Data Storage and Security

All information is stored securely using reasonable technical and organisational safeguards to protect against:

- Unauthorised access
- Loss, misuse, or alteration
- Disclosure of personal information

While no system can be guaranteed 100% secure, we take security seriously and work to keep data protected.

7. Data Retention

We retain information only for as long as it is needed for the purposes described in this policy, or as required by law, contractual obligations, or legitimate operational needs. When information is no longer needed, we will take reasonable steps to delete or anonymise it.

8. Your Rights (POPIA)

In terms of POPIA, you may have the right to:

- Request access to personal information we hold about you
- Request correction or updating of inaccurate information
- Request deletion of information where appropriate
- Object to processing in certain circumstances

To request any of the above, contact us using the details below.

9. Children's Information

The App may contain student-related information entered by parents/guardians and/or authorised teachers. We expect schools/teachers/guardians to ensure appropriate permission exists for entering and managing student information on the App.

10. Changes to This Policy

We may update this Privacy Policy from time to time. If changes are made, we will update the “Last Updated” date above. Continued use of the App after updates means you accept the revised policy.

11. Contact Us

If you have any questions, concerns, or requests regarding personal information or this policy, contact:

Talhah Patelia Engineering Solutions (PTY) LTD

Email: [**admin@talhahpatelia.com**](mailto:admin@talhahpatelia.com)